



GENERAL INFORMATION

Office Hours: Mon-Tue and Thu-Fri

10am to 4pm

Unavailable Australia Day, Easter Friday & Monday, Anzac Day, All Australian Public Holidays

Christmas break is usually 3 weeks

JANUARY

At this stage, I anticipate January of each year will be dedicated to current clients updating their websites for the coming year. New clients can be booked and briefed, however no new client work will begin until February of each year.

Phone: Please book all phone calls by email

Facebook: Please **DO NOT** contact me via facebook for work, if you cannot email, you may text

Email: info@nerikdesign.com.au

An *emergency* is a website or email "down" where server access is needed to repair the issue. Depending on the problem, the work may not be fixble out of hours.

If you use an email client such as Outlook, or Gmail/Hotmail etc and *those* emails are not working, or you cannot connect to the server, **but you still have direct access to your webmail via webmail login**, I am not always able to help you out of hours. I will remind of your direct login and you will be able to use your email on the server in the interim.

If you have repeatedly triggered malware, do not protect your home laptops, ipad from malware or viruses and the issue is a direct result of this behaviour, again I am not able to help you outside work hours.

Emergency Email: nerikdesign@gmail.com

New Clients

New Clients please read through the New Client Page before making contact:
centralwestwebdesign.com.au/new_clients

You can also find information on the Terms and Conditions page:
centralwestwebdesign.com.au/terms_and_conditions

Current Clients

Please use the Terms and Conditions page to keep updated with new details and information:
centralwestwebdesign.com.au/terms_and_conditions